IN THE CLAIMS

1. (Previously Presented) A method of using a telephone identifying information to present information over a telephone interface using a first computer, the method comprising:

selecting at least one voice character prosody setting of a language based on the telephone identifying information, wherein the voice character prosody setting comprises a speech pattern selected from a set of speech patterns, wherein a speech pattern identifies an intonation for presenting said language; and

presenting information according to the at least one voice character prosody setting over the telephone interface using the first computer.

2. (Cancelled)

3. (Previously Presented) The method of claim 1, wherein the telephone identifying information is used to identify a locale, the locale associated with a corresponding speech pattern of the set of speech patterns, and the voice character prosody setting comprises the corresponding speech pattern of the set of speech patterns.

4. (Previously Presented) The method of claim 1, wherein the telephone identifying information is associated with a preferred speech pattern

of the set of speech patterns, and wherein the voice character prosody setting comprises the corresponding speech pattern of the set of speech patterns.

5.   (Previously Presented)   The method of claim 1, wherein the voice character prosody setting further comprises a particular voice actor.

6.   (Cancelled)

7.   (Currently Amended)   The method of ~~claim 6~~ claim 1, wherein if the telephone identifying information indicates at least one of a hospital and a nursing home, the volume selection is a high volume level and the speech pattern is a slower speech pattern.

8.   (Previously Presented)   A computer system supporting user personalized profiles using a telephone identifying information, a telephone interface, and an Internet interface, the computer system comprising:

a database including personalization profiles for a plurality of users, each profile defining preferences for a corresponding user, each personalization profile for personalizing a corresponding user's interactions with the computer system, each personalization profile indicating a voice character prosody setting of a language, wherein the voice character prosody setting comprises a speech pattern selected from a set of speech patterns,

wherein a speech pattern identifies an intonation for presenting information using a language;

a server supporting the Internet interface, the server allowing access to, and modification of, the personalization profiles by the corresponding users;

a telephone interface subsystem supporting the telephone interface to receive the telephone identifying information, the telephone interface including a first program code to match the telephone identifying information with a corresponding personalization profile, the telephone interface also including a second program code to provide personalized content over the telephone interface to a user in the corresponding voice character prosody setting indicated in personalization profile.

9. (Previously Presented) The computer system of Claim 8, wherein the voice character prosody setting is at least one of user chosen voice character prosody setting and system default voice character prosody setting associated with a locale corresponding to the telephone identifying information.

10. (Currently Amended) The computer system of Claim 8, wherein the telephone identifying information includes a caller number ~~(CIDs)~~ identification (CID), wherein the CID is used by the first program code to perform matching of calls to a personalization profile of said database.

11. (Original)   The computer system of Claim 8, wherein the server includes a web server for presenting customized interfaces to users to access and modify the personalization profiles.

12. (Original)   The computer system of Claim 8, wherein the telephone interface subsystem includes a call manager, the call manager supporting multiple simultaneous telephone calls over the telephone interface.

13. (Currently Amended)   A computer system having user personalized profiles using telephone identifying information, a telephone interface, and the Internet, the computer system comprising:

a first means for providing Internet access to a plurality of user profiles indicating a voice character prosody setting of a language, wherein the voice character prosody setting comprises a speech pattern selected from a set of speech patterns, wherein a speech pattern identifies an intonation for presenting information in said language;

a second means for modifying a user profile in response to receiving user specified profile modification instructions from the first means;

a third means for receiving at least one telephone identifying information from a telephone call;

a fourth means for matching the user profile with at least one telephone identifying information; and

a fifth means for presenting customized audio content to the telephone call, the customized audio content being at least partially determined by the user profile and presented according to the indicated speech pattern of the voice character prosody setting.

14. (Previously Presented) A method for presenting information over a telephone interface, said method comprising:

receiving telephone identifying information;

selecting at least one voice character prosody setting of a language based on the telephone identifying information, wherein the voice character prosody setting comprises a speech pattern selected from a set of speech patterns, wherein a speech pattern identifies an intonation for presenting said language; and

presenting information in the language using a speech pattern as indicated by the voice character prosody setting.

15. (Previously Presented) The method as recited in Claim 14, further comprising identifying a locale based on the telephone identifying information, the locale associated with a corresponding speech pattern of the set of speech patterns.

16. (Previously Presented) The method as recited in Claim 15, wherein said selecting at least on voice character prosody setting comprises selecting the corresponding speech pattern associated with the locale.

17. (Previously Presented) The method as recited in Claim 14, further comprising identifying a user profile based on the telephone identifying information, the user profile associated with a user-selected speech pattern of the set of speech patterns.

18. (Previously Presented) The method as recited in Claim 17, wherein said selecting at least on voice character prosody setting comprises selecting the user-selected speech pattern associated with the user profile.

19. (Previously Presented) The method as recited in Claim 14, wherein the voice character prosody setting further comprises a volume selection for presenting said information at a particular volume level.

20. (Previously Presented) The method as recited in Claim 14, wherein the voice character prosody setting further comprises a speed selection for presenting said information at a particular speed.

21.   (Previously Presented) The method of claim 1, wherein the voice character prosody setting further comprises a volume selection for presenting said information at a particular volume level.

22.   (Previously Presented) The method of claim 1, wherein the voice character prosody setting further comprises a speed selection for presenting said information at a particular speed.

23.   (New) The method of claim 1, further comprising:

identifying a user speech pattern based on a speaking voice of a user;

selecting a second voice character prosody setting of the language based on the user speech pattern; and

subsequently, presenting said information according to the second voice character prosody setting over the telephone interface using the first computer.

24.   (New) The computer system of claim 13 further comprising:

means for identifying a user speech pattern based on a speaking voice of a user;

means for selecting a second voice character prosody setting of the language based on the user speech pattern; and

means for presenting said information according to the second voice character prosody setting over the telephone interface using the first computer

subsequent to selecting a second voice character prosody setting of the

language based on the user speech pattern.

25.   (New) The method of claim 14, further comprising:

identifying a user speech pattern based on a speaking voice of a user;

selecting a second voice character prosody setting of the language

based on the user speech pattern; and

subsequently, presenting said information according to the second voice

character prosody setting over the telephone interface using the first computer.